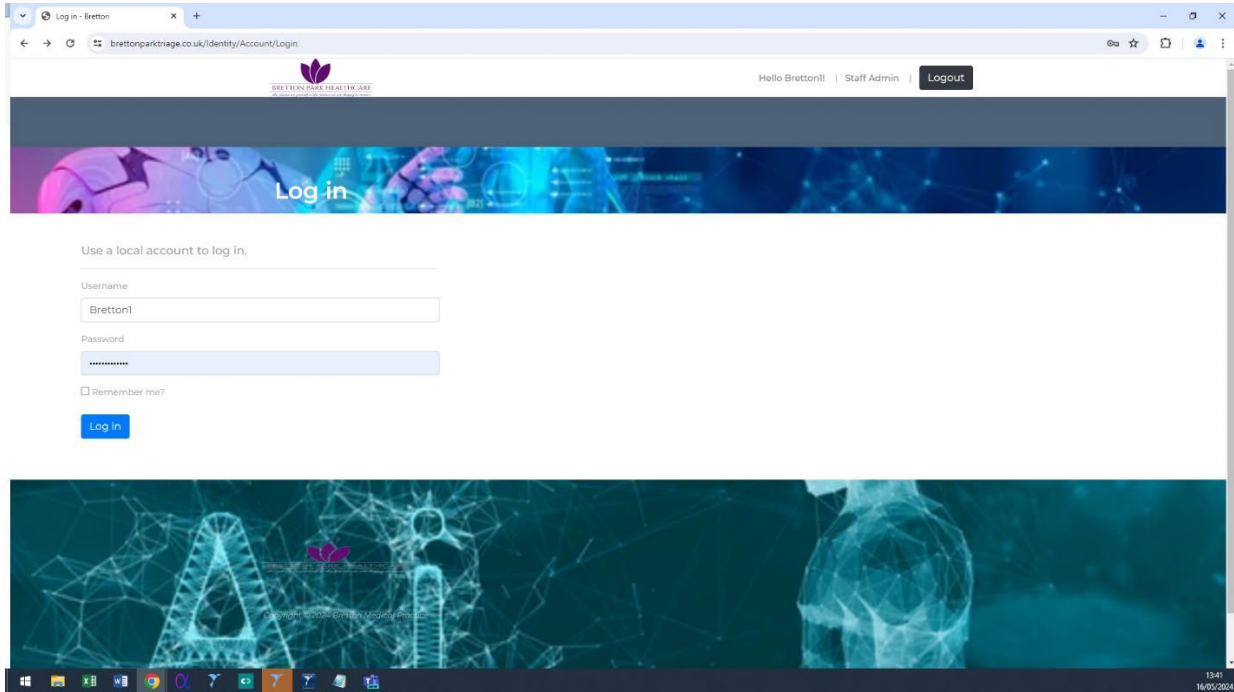


How to Use Bretton-Park Healthcare Triage

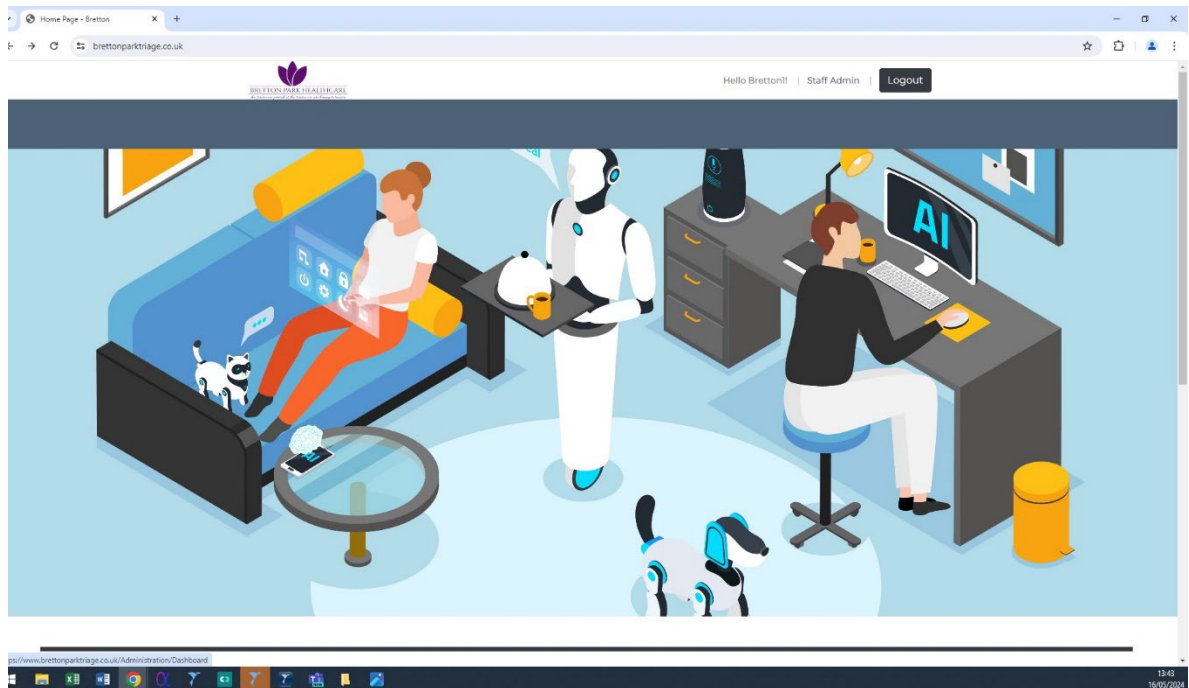
1. Log in using URL-www.brettonparktriage.co.uk

For now, **Username:** Bretton1

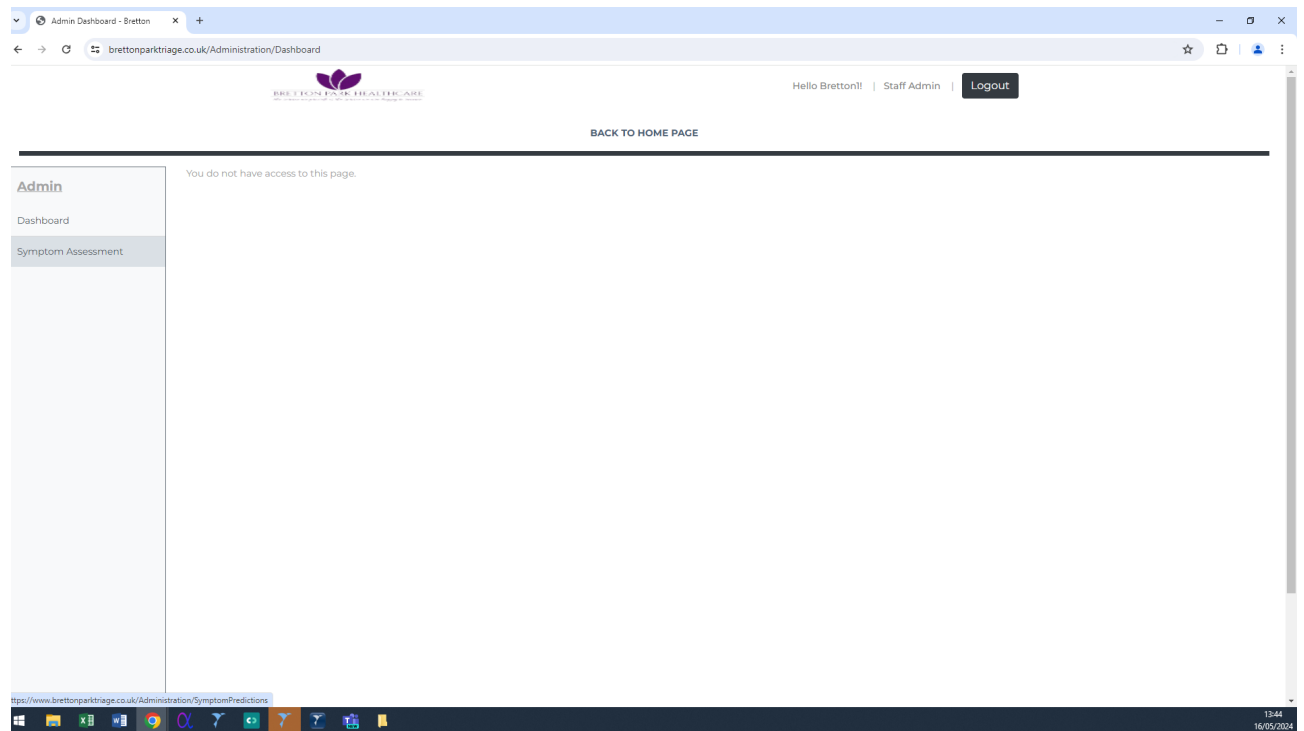
Password: Brettonpark1#



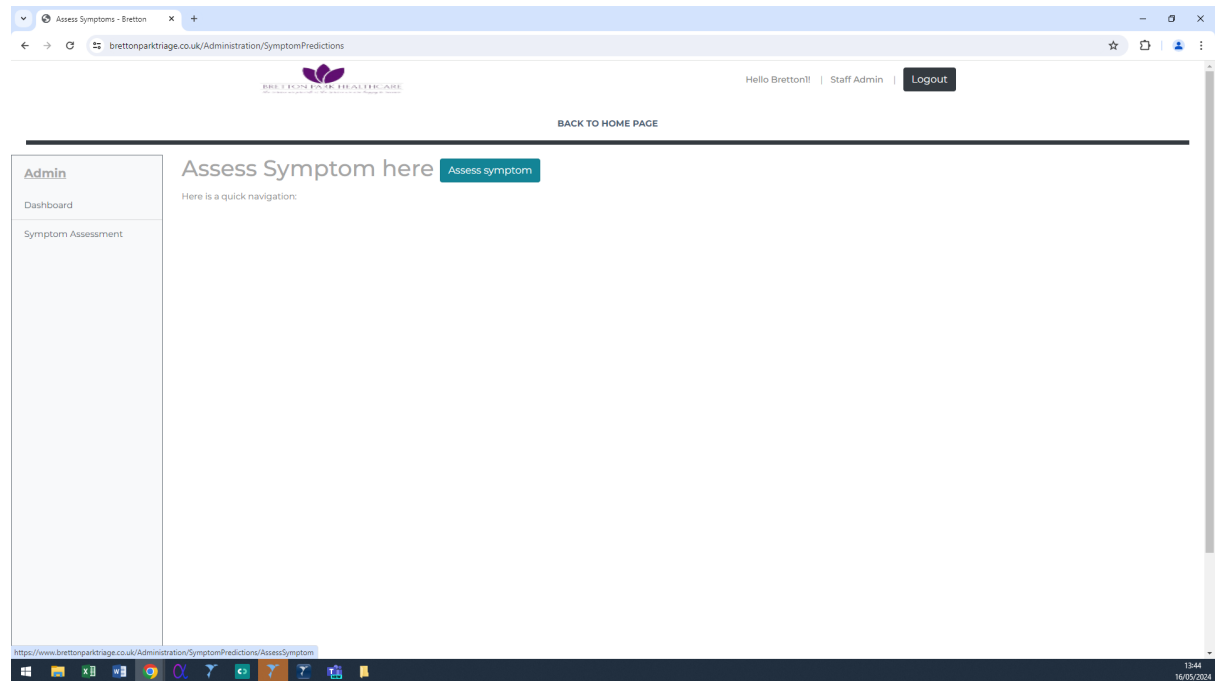
2. Click on Staff Admin to access the symptom page



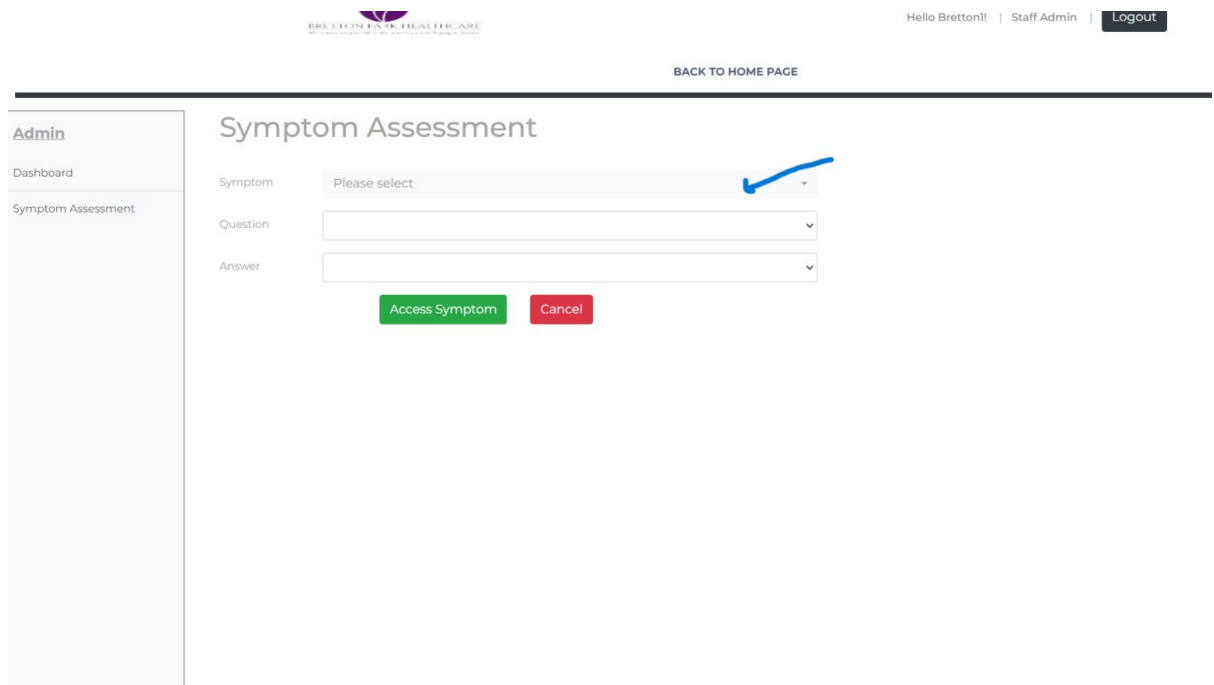
3. Click on the Symptom Assessment on the left hand panel. The dashboard is only accessible to an administrator.



4. Click on the Assess Symptom button:

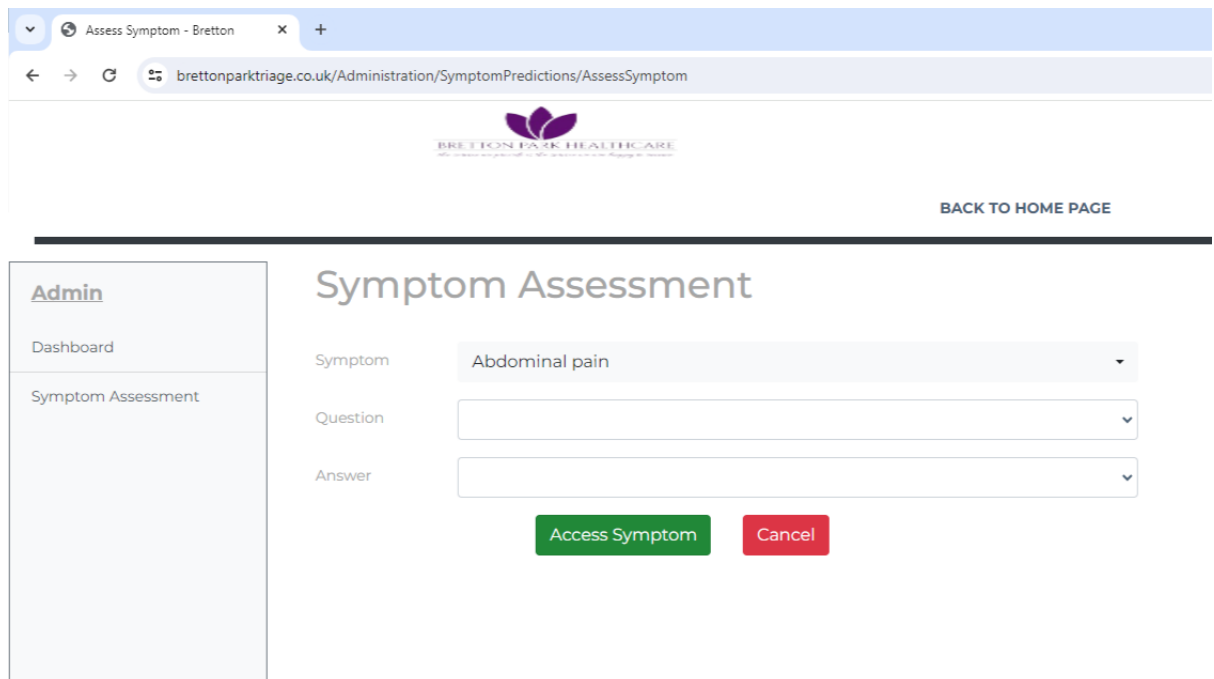


5. You will then see the Symptom Assessment page. Click in the symptom box and type in the symptom you want to assess. There will be suggestions as you type. Choose the symptom you need. You will see below the Symptom box that there are boxes for Question and Answer



The screenshot shows the 'Symptom Assessment' page. At the top, there is a logo for 'BRETTON PARK HEALTHCARE' and a user greeting 'Hello Bretton!' with 'Staff Admin' and a 'Logout' button. Below this is a 'BACK TO HOME PAGE' link. On the left is an 'Admin' sidebar with 'Dashboard' and 'Symptom Assessment' options. The main content area is titled 'Symptom Assessment' and contains three dropdown menus: 'Symptom' (with 'Please select' and a blue checkmark), 'Question', and 'Answer'. Below the dropdowns are two buttons: 'Access Symptom' (green) and 'Cancel' (red).

6. Some symptoms do not have questions attached to them. In this case, when you choose the symptom, the Question box will be empty. For example, abdominal pain as shown below:



The screenshot shows the 'Symptom Assessment' page with the 'Symptom' dropdown menu set to 'Abdominal pain'. The 'Question' and 'Answer' dropdown menus are empty. The 'Access Symptom' (green) and 'Cancel' (red) buttons are visible at the bottom. The browser address bar shows the URL 'brettonparktriage.co.uk/Administration/SymptomPredictions/AssessSymptom'. The page header includes the 'BRETTON PARK HEALTHCARE' logo and a 'BACK TO HOME PAGE' link. The left sidebar shows 'Admin', 'Dashboard', and 'Symptom Assessment'.

7. In the absence of any question, click on the 'Access Symptom'. This will give you an answer on how quickly and to whom the patient should be booked with or signposted to.

The screenshot shows a web browser window with the URL `brettonparktriage.co.uk/Administration/SymptomPredictions/AssessSymptom`. The page header includes the Bretton Park Healthcare logo and the text "Hello Bretton! | Stat". A "BACK TO HOME PAGE" link is visible. On the left, an "Admin" sidebar contains "Dashboard" and "Symptom Assessment". The main content area is titled "Symptom Assessment" and features three dropdown menus: "Symptom" (set to "Abdominal pain"), "Question", and "Answer". Below these are two buttons: "Access Symptom" (green) and "Cancel" (red). A red message below the buttons reads: "Urgent-same day. You need to book a Duty Doctor."

8. Some symptoms have questions attached to them. This means that once the symptom is chosen, the question will be visible in the question box as below:

The screenshot shows the same web browser window and page header as above. The "Symptom" dropdown is now set to "Acid Reflux". The "Question" dropdown now displays the text "Has the patient seen a chemist and used Gavison". The "Answer" dropdown is empty. The "Access Symptom" (green) and "Cancel" (red) buttons remain visible below the form fields.

9. Click on the arrow in the Answer box and there will be 3 options—the top is blank (this is the blue area on top of the 'No' (see arrow), the next answer is 'no' and the other is 'yes'. Choose 'Yes' or 'No'.

The screenshot shows a web browser window with the URL brettonparktriage.co.uk/Administration/SymptomPredictions/AssessSymptom. The page header includes the Bretton Park Healthcare logo and a "BACK TO HOME PAGE" link. On the left is an "Admin" sidebar with "Symptom Assessment" selected. The main content area is titled "Symptom Assessment" and contains three dropdown menus: "Symptom" (Acid Reflux), "Question" (Has the patient seen a chemist and used Gavison), and "Answer". The "Answer" dropdown is open, showing a blue highlight at the top, followed by "No" and "Yes".

11. Choose your answer then click on the Assess Symptom. See below:

The screenshot shows the same web browser window. The "Answer" dropdown now displays "No". Below the form are two buttons: a green "Assess Symptom" button and a red "Cancel" button. Below the buttons, the text "5-13 days" is displayed in green, followed by the instruction "You need to book a Community Pharmacists (Over the counter)."

12. In some cases, there may be multiple questions, read through each question, choose most appropriate question that can be answered from the details the patient provided then choose an answer. After this, click on the Access Symptom. There are times when you may need to go through all the questions in the drop-down

The screenshot shows a web browser window with the URL `brettonparktriage.co.uk/Administration/SymptomPredictions/AssessSymptom`. The page header includes the Bretton Park Healthcare logo and a "BACK TO HOME PAGE" link. On the left is a navigation sidebar with "Admin" selected, containing "Dashboard" and "Symptom Assessment". The main content area is titled "Symptom Assessment" and shows a form for "Asthma". The "Question" dropdown menu is open, displaying several options: "Is this for Asthma Review" (highlighted in blue), "Is this worsening Asthma", "Is the patient asking for more inhaler, steroid or any asthma medication? If more information is needed, speak to the duty clinician/pharmacist.", and "Is there any wheeze/ chest tightness/ shortness of breath or persisting cough?". Below the dropdown, the text "5-13 days" is shown in green, followed by the instruction "You need to book a Community Pharmacists (Over the counter)." in blue.

13. If any symptom does not have a question attached to it, please ensure that the answer box is blank (ensure the answer e.g. yes or no from the previous symptom checked is not still there when you check another symptom). After each symptom check, press **cancel** so as to clear all the information from the previous symptom checked.

Important:

- If at any point the triage tool does not provide the necessary answer needed, please discuss with the duty team
- Please ensure that you inform the patient of the date of their appointment and safety net to contact us again if the symptoms get worse.